

# **Texas Employees Group Benefits Program**

## **Group Term Life Insurance and Optional Coverages Benefits Book**

**For Retirees**

**Effective September 1, 2011**

### **IMPORTANT NOTICE**

To obtain information or make a complaint:  
You may call Dearborn National's toll-free  
telephone number for information or to make a  
complaint at

**1-855-377-5433**

Complaints filed with the Texas Department of  
Insurance will be forwarded to ERS by Dearborn  
National in accordance with Texas Insurance Code,  
section 1551.209. The Texas Department of  
Insurance does not have authority over ERS.  
Dearborn National will advise the Texas Department  
of Insurance that the complaint will be handled by  
ERS.

This notice is for information only and does not  
become a part or condition of the attached docu-  
ment.

### **AVISO IMPORTANTE**

Para informacion o para someter una queja:  
Usted puede llamar al numero de telefono gratis  
de Dearborn National's para informacion o para  
someter una queja al

**1-855-377-5433**

Las demandas presentadas con el Departamento  
de Seguro de Texas serán expedidas a ERS por  
Dearborn National de acuerdo con el Código de  
Seguro de Texas, sección 1551.209. El  
Departamento de Seguro de Texas no tiene  
autoridades sobre ERS. Dearborn National  
informará el Departamento de Seguro de Texas  
que la queja será manejada por ERS.

Este aviso es solo para proposito de informacion  
y no se convierte en parte o condicion del  
documento adjunto.

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